

EAST Search History

EAST Search History (Prior Art)

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S57	0	larry near2 bruening. in.	US- PGPUB; USPAT	OR	ON	2010/04/06 14:23
S59	2	agent near4 (idle or availab\$5) near4 long \$5 and agent near4 short\$5 near3 queue	US- PGPUB; USPAT	OR	ON	2010/04/06 14:25
S60	1	agent near4 (idle or availab\$5) near4 long \$5 and agent near4 short\$5 near3 queue and statistic\$5	US- PGPUB; USPAT	OR	ON	2010/04/06 14:26
S61	4	agent near4 (idle or availab\$5) same agent near4 short\$5 near3 queue and statistic\$5	US- PGPUB; USPAT	OR	ON	2010/04/06 14:29
S62	6	agent near4 (idle or availab\$5) same agent near4 short\$5 near3 queue	US- PGPUB; USPAT	OR	ON	2010/04/06 14:30
S63	8	(choose or chosen or chosing or chose or select\$5 or identif\$6) near4 (agent or operator or representative) near6 prior near7 server	US- PGPUB; USPAT	OR	ON	2010/04/06 14:34
S64	2	(choose or chosen or chosing or chose or select\$5 or identif\$6) near4 (agent or operator or representative) with prior near5 (send\$5 or forward\$5 or rout\$5) near4 (calling or caller or request or call or communication) near4 server	US- PGPUB; USPAT	OR	ON	2010/04/06 14:36

S70	6	agent near4 (idle or availab\$5) same agent near4 short\$5 near3 queue and agent	US-PGPUB; USPAT	OR	ON	2010/04/06 14:49
S71	0	379/201.04 and agent near4 (idle or availab\$5) same agent near4 short\$5 near3 queue	US-PGPUB; USPAT	OR	ON	2010/04/06 14:52
S72	14	379/201.04 and ((agent near4 (idle or availab\$5)) or (agent near4 short\$5 near3 queue))	US-PGPUB; USPAT	OR	ON	2010/04/06 14:53
S77	0	379/201.04 and (rout\$5 or forward\$5 or transfer\$6 or send\$5) near4 (call or communication or caller or calling) near7 ((agent near4 (idle or availab\$5)) or (agent near4 short\$5 near3 queue)) and statistic\$6 near5 agent	US-PGPUB; USPAT	OR	ON	2010/04/06 14:56
S79	65	(rout\$5 or forward\$5 or transfer\$6 or send\$5) near4 (call or communication or caller or calling) near7 ((agent near4 (idle or availab\$5)) or (agent near4 short\$5 near3 queue)) and statistic\$6 near3 (data or information) near5 agent	US-PGPUB; USPAT	OR	ON	2010/04/06 14:59

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